

# ***Woods Cardiovascular Internal Medicine Associates, P.C.***

ALL BOARD CERTIFIED-BOARD OF INTERNAL MEDICINE

David A. Graham, M.D., F.A.C.C., F.A.H.A., F.S.C.A.I., F.A.S.N.C.

Michael F. Romanelli, M.D., F.A.C.C., F.A.C.P.

Steven D. Buchan, M.D.

## **The Patient-Provider Partnership Agreement**

The health and wellness of our patients is a top concern of this office. Providing the best possible care to every patient is our primary goal. The only way we can meet this goal is if I, *your doctor*, and you, *my patient*, work together. This concept is called the **Patient Centered Medical Home**.

### **As our patient, your responsibilities are:**

- Ask questions, share your feelings and take an active role in your care
- Be honest about your history, symptoms and other important information about your health
- Tell your healthcare team about any changes in your health and wellbeing
- Take all of your medicine and follow your doctor's advice
- Make healthy decisions about your daily habits and lifestyle
- Prepare for and keep scheduled visits or reschedule visits in advance
- Call us *first* with all problems, unless it is a medical emergency
- End every visit with a clear understanding of your doctor's expectations, treatment goals, and future plans

**A Patient-Centered Medical Home (PCMH)** is a model of care in which a team of health professionals work together to provide your entire healthcare needs. You, the patient, are the most important part of a patient centered medical home. When you take an active role in your health and work closely with us, you can be sure that you're receiving the care you need.

### **As your provider office, our responsibilities are:**

- Explain diseases, treatments, and results in an easy-to-understand way
- Take time to listen to your feelings and questions and help you make decisions for your care
- Keep your treatments, all discussions and records secure
- Provide 24 hour access to medical care and same day appointments, whenever possible
- Provide instructions on how to meet your health care needs when the office is not open
- To care for you to the best of our abilities based on our understanding of current medical methods available
- Provide you with clear directions about medicines and other treatments
- When necessary, direct and coordinate your care through referrals to specialists and community resources
- End every visit with clear instructions about expectations, treatment goals, and future plans

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## **Important Information About Our Office**

### **Office Hours**

Hall Road Office M,T,W,T 8am to 5pm and Fridays by appointment only closed daily from 1pm to 2pm  
Schoenherr Road Office M,T,W,Th,F 8am to 5pm

### **After Hours Care**

- **If you experience a life-threatening emergency call 911 or proceed to the nearest hospital emergency room.**
- Please call our office first for all other healthcare related issues.
- After-hours you can reach a physician by calling the office phone number:  
Office located on Schoenherr: (586)776-4200  
\*\*The on call tape will provide you with the name and phone number of the physician on call.
- If you must seek medical care after-hours and it is **not** a life-threatening emergency, our preferred urgent care locations are:

#### **Macomb Prompt Care**

15959 Hall Road #110

Macomb, MI 48044

(586)884-2688

7am to 10pm everyday including weekends

#### **St. John Urgent Care**

21000 Twelve Mile Rd St Clair Shores, MI 48081

St Clair Shores, MI 48081

(586) 884-2688

M,T,W,Th,F 5pm-10pm

Saturday and Sunday noon- 5pm

**Community Resource Referrals** Ask any of our staff about community resources or refer to the following:

Dial 211 from any phone and you will be connected with a referral hotline that can connect you with non-profit agencies in your area that can help with community referrals including transportation, food, utility assistance, diapers, etc.

A listing of resources can also be found on this website: <http://www.referweb.net/uwic>

### **Patient Web Portal**

We have a Patient Portal: [www.yourhealthfile.com](http://www.yourhealthfile.com) where you may communicate with us by email securely and privately. Provide your email address to our front office staff to sign up.

Your Partners in Good Health,

### ***Woods Cardiovascular Internal Medicine Associates, P.C.***

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Beaumont Professional Building, 15959 Hall Road, Suite 210, Macomb, MI 48044 Phone (586) 566-0620 Fax: (586) 566-0630

Regal Court II, 27550 Schoenherr, Rd., Suite 200, Warren, MI 48088 Phone (586)776-4200 Fax: (586)447-0748

Romeo Plank Medical Center, 46591 Romeo Plank, Suite 105, Macomb, MI 48044 Phone (586) 776-4200 Fax(586) 447-0748

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